~ Launching in 4 Languages Starting October 2020 ~
Fussa City
AI chatbot demonstration experiments

With the goal of offering easily understood administrative services to foreign residents, Fussa city will be conducting demonstration experiments on Multilingual AI (artificial intelligence) Chatbot via "LINE", a messaging application.

◎ Questions you can ask the AI Chatbot

- ■ **I would like to know the opening hours of the city hall.**
- ■ **I would like to know how to obtain a Certificate of Residence.**
- ■ **What are the necessary procedures for moving?**
- ■ **I want to join a hobby group and make more friends.**

The AI (Artificial Intelligence) will answer all these questions.

◎ Scheduled start date: October 1, 2020
◎ Supported languages:
Japanese, English, Vietnamese, Chinese (Simplified)
※ More languages will be added in the future.

◎ Usage instructions

You can use it by adding the official account of Fussa City as a friend on LINE.

«How to add a friend»
You can add a friend using one of the following methods:

(1) Registering using the "friend search" function in the LINE app.
　1 — Look up "福生市" from the official accounts under the "Friends" tab
　2 — Add "福生市" that appears on the screen as a friend.

(2) Register using the QR code.
　1 — Select "QR code" on the "Add friends" screen and scan this QR code. →
　2 — Add "福生市" that appears on the screen as a friend.

※Upon using the AI Chatbot, please be advised that you will need to prepare the internet connection and telecommunication fees on your own. Also, be informed that the answers you receive may be incomplete.

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